

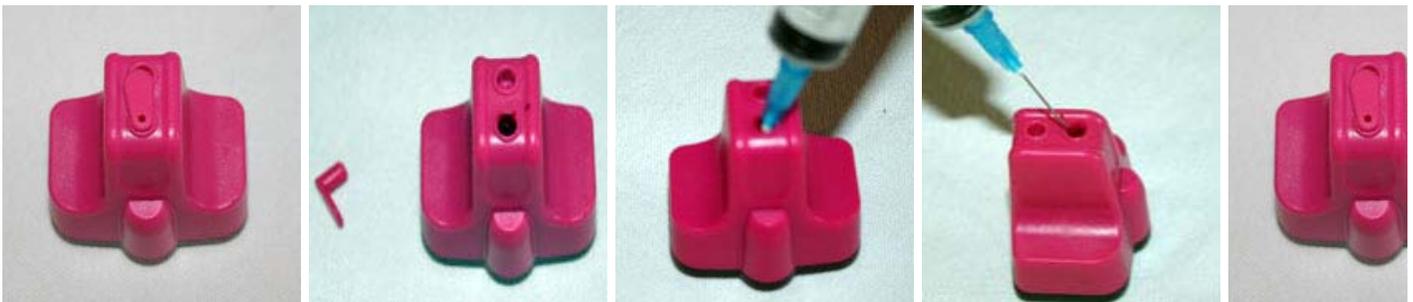
**Please find an easy-to-clean place to work when working with ink.**

**Most of the refillable cartridges with auto reset chips cannot be mixed with original cartridges;**

**It is best to install and use all 6 cartridges at the same time.**

**Do not use any software and or chip resetters to reset the chip as it may damage the auto reset chips.**

### **Filling, Refilling HP 02 Compatible refillable cartridges**



Take the cartridges and set it on the table or a secure surface. Put a paper underneath to protect the chips and just in case the ink spills out.

Remove the plug on top of the cartridge.

Attach the needle to the syringe and insert into the cartridge as far as you can. Pull the plunger back to remove residual ink. You don't have to remove all the ink at once just do as much as you can.

Skip this step if you have the brand new Empty cartridges

Now that the cartridge is almost empty, refill the cartridge with the amount of ink the cartridge can hold.

Black: 12 ml

Color : 6ml

Insert the plug the cartridge.

### **When to refill Cartridges and how to reset the chips**

Its best to refill the cartridges when the ink levels begin to show low warning message. Some HP printers may that the cartridge(s) is out of ink. When this happens remove the cartridge that shows the "out of ink or ink low message and refill. Afterwards reinsert the cartridge back to the printer. The chips will auto reset back to full a seconds. If the cartridges does not reset, you may need to turn off or unplug the printer for a few seconds.

If any problems occur during refilling the cartridges visit us at [www.vtechplace.com/support](http://www.vtechplace.com/support) for update or add information.

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**Important Notice**...Refill your cartridge before it reads empty. These printers can get an air lock in the printhead if you don't want it to pull in any air from an empty cartridge.

**WARNING: Failure to follow these instructions precisely can ruin your printer!**

**It is vital that you do not let a refilled #02 cartridge run out of ink!**

These cartridges contain a microchip which counts the amount of ink used. Under normal conditions, the cartridge is refilled when the ink has been used. A normal cartridge will still have ink remaining when the level reads "ink out". **This is important because the printer does not have a backup method of determining when the cartridge is out of ink! Don't wait till the last moment to refill your cartridge!**

If the cartridge truly runs out of ink, air will be pulled into the printhead, possibly causing a "fatal printer error". **Therefore, it is important to not let your refilled cartridges run out of ink!**

Let us emphasize one more time: **You must not let the refilled cartridges run out of ink!**

Note: Do you have a printer that uses the HP-363 (looks like the HP-02) but ordered the HP-02 by mistake? The following procedure should revert the machine to use HP-02 as opposed to the HP-363.

Replace all cartridges with new region cartridges.

then

- Press arrow LEFT and RIGHT together. Release buttons.
- Press 1, 2 and 3. (service menu appears)
- Press RIGHT arrow TWICE. (special reports menu appears)
- Press OK
- Press RIGHT arrow once. (Print cartridge menu appears)
- Press OK. Printer test page will be printed.

**DON'T print or use printer for anything else during setup!**